

Heath Farm Family Time service.

Pricing Schedule

Referral Process

A Referral Fee of £120 is payable to commence the process - this fee is split into two payments of £60 - the first invoice being sent at the beginning of the process and the second invoice sent once Heath Farm have agreed to move forward with your application.

The referral process includes talking with both parties to ensure that Heath Farm is suitable for all concerned. Then the Referral and Risk Assessment forms are sent to both parents – these forms give us the information that we need to be able to offer a service that is acceptable to all. On receipt of both sets of forms, Heath Farm ensure that we are able to proceed with your request – please note that we reserve the right to decline.

We then book the Non Resident Parent in for a meeting at the venue – this meeting will take approximately one hour. During the meeting, Heath Farm will show the individual around the venue – meet with relevant fully trained staff and talk about staggered arrival and departure times. We then talk about the actual Family Time session and how it will develop – who will bring refreshments/lunch/snacks (Heath Farm provide Tea Coffee Juice) – can gifts be brought – can photos be taken – who will take the young person to the bathroom/change nappies. A second meeting with Resident Parent and child/children will then take place and requests made from Non-Resident Parent will be discussed. This second meeting is also for the young people to familiarise themselves with the venue, staff and toys/games.

Finally, a resume of all aspects of the two meetings are compiled and sent to both parties to be agreed. Then we will book in the required sessions.

Costs

Supervised Contact - Costs for any day of the week £78 per hour plus £24 for a report

One hour - £102
Two hours - £180

The above services include one allocated staff member to supervise the session with an additional staff member close at hand. Should two supervisors be necessary for the family time session, then an addition hourly charge of £40 is payable. These fees include a factual report which will be sent to you within 5 days.

Supported Contact – Cost for any day of the week

A charge of £78 per hour

The above services include two staff members being on hand to assist. No reports are written for this service.

Room only cost

£65 per hour

Transport Costs

Monday – Saturday – travelling is charged at £24.00 per hour plus 45p per mile

Sundays and Bank Holidays – travelling is charged at £30 per hour plus 45p per mile

All staff have Business Class insurance and are required to keep their vehicles in roadworthy condition.

Community Based Sessions (Court Ordered or Local Authority request)

These will be charged at the same hourly rates as above – plus transport costs.

Any fees incurred for activities where there is a cost to the supervisor, this will be included in the invoice.

All bookings will be invoiced a week prior to the session taking place and Heath Farm would be pleased if payments are settled at least 48 hours before that time. Failure to settle the account within that time may result in the session being cancelled. In the event of a cancellation – Heath Farm require a full 24 hours' notice or the session will have to be paid for in full.